



GENESIS OWNER BENEFITS

Respect and courtesy are the foundation of the Genesis Experience. We will honor our owners' time through streamlined processes that put their needs first.

Exclusive Programs and Services for Genesis Owners

Scheduled Maintenance	3-years/36,000 miles complimentary
Genesis Service Valet	
Multimedia & Navigation Updates	3-years complimentary
Genesis Connected Services	
24/7 Enhanced Roadside Assistance	5-years/unlimited miles complimentary
SIRIUS XM® All Access	3-month free trial*

Please see the following pages for the details of each of these Owner Benefits.



*SiriusXM All Access SiriusXM audio trial is 90 days. Ownership limitations may apply. See retailer for details. Exclusions may apply.

GENESIS OWNER BENEFITS — THE GENESIS EXPERIENCE

Exclusive Programs and Services for Genesis Owners

Scheduled Maintenance

3-years/36,000 miles complimentary

All Genesis models include complimentary maintenance, standard for the first 3 years or 36,000 miles, whichever comes first. This program covers common factory recommended maintenance items including air filter, engine oil, oil filter and tire rotation. For convenience, Genesis owners have several options for scheduling their vehicle's maintenance and service:

- An online scheduling system on retailer's website or through MyGenesis.com
- The dedicated Genesis call center
- In-vehicle through Genesis Connected Services
- By smartphone through the Genesis Intelligent Assistant App, which connects directly to the Retailer's service scheduling system

Genesis Service Valet

3-years/36,000 miles complimentary

Instead of driving to a Retailer for the service appointment, Genesis owners can choose to have their vehicle picked up at an agreed-upon location of their choice. A complimentary Genesis service rental car will be dropped off, allowing owners to go about their day without interruption. When the service is completed, the owner again chooses the time and location for their vehicle to be delivered and the rental car picked up.

Multimedia & Navigation Updates

3-years complimentary

Outdated map software in a navigation system can be a real inconvenience. The sophisticated Genesis navigation systems will be kept up-to-date with complimentary updates performed during routine scheduled maintenance visits.

Genesis vehicles are equipped with Genesis Connected Services to bring seamless connectivity directly into the car with technology like Remote Start with Climate Control, Destination Search powered by Voice, Remote Door Lock/Unlock, Car Finder, Enhanced Roadside Assistance, and Stolen Vehicle Recovery. Genesis Connected Services can be easily accessed from the buttons on the rearview mirror and center stack, the Web or via an exclusive Genesis owners' smartphone app.

Genesis Connected Services is complimentary for three years and includes the following three services packages: Connected Care, Remote and Guidance.

Connected Care Package:

- Automatic Collision Notification (ACN) and Assistance
- SOS Emergency Assistance
- Enhanced Roadside Assistance
- Monthly Vehicle Health Report
- Maintenance Alerts
- Automated Diagnostic Trouble Code Notification (DTC)
- Service Link
- Recall Advisor
- On-Demand Diagnostics
- Driving Information

Remote Package:

- Remote Start with Climate Control
- Remote Door Lock/Unlock
- Remote Horn and Lights
- Car Finder via Mobile App
- Stolen Vehicle Recovery/Slowdown/Immobilization
- Alarm Notification
- Valet Alert
- Geo-Fence
- Speed Alert
- Curfew Alert

Guidance Package:

- Destination search powered by Voice
- Destination Send-to-Car
- Turn by Turn Navigation

24/7 Enhanced Roadside Assistance

5-years/unlimited miles complimentary

The Genesis 24/7 Enhanced Roadside Assistance Program provides select services remotely, at the vehicle's location, or can coordinate a rental vehicle with the assistance of specialized concierge agents. Here's how it works:

- Sophisticated telematics allow Genesis Connected Services or a phone call to Concierge to use remote diagnostics to help determine operational issues, if present
- If required, a Genesis Roadside Concierge is dispatched to vehicle location to resolve select issues on-site such as flat tires, dead batteries, lock-out services and more
- If required, a complimentary Genesis service rental vehicle is dropped off for owners to use while their vehicle is repaired at a Genesis brand retailer

24/7 Genesis Enhanced Roadside Assistance also includes enhanced vehicle towing and trip interruption services. "Enhanced" means:

- Genesis Roadside Assistance will tow the vehicle to owner's preferred Retailer within a 50-mile radius, even for non-warranty-related tows, such as accidents
- Flatbed towing will be used where permissible
- If a warrantable mechanical disablement occurs more than 150 miles from the owner's home, Genesis will reimburse owners for up to \$200 in reasonable expenses (meals, lodging and transportation) per day, for up to five days

SIRIUS XM® All Access

3-month free trial*

With a 3-month free trial of SiriusXM All Access* you'll enjoy more than 150 channels of news, talk and entertainment.

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